

00051

(Sample Of Notification Used)

September, 2000

Dear Chevrolet/GMC Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**Reason For This Recall:** General Motors has decided that certain 2000 Chevrolet and GMC 1/2 ton C/K utilities and Suburbans equipped with vacuum power, four-wheel-disc brakes may fail to conform to Federal/Canada Motor Vehicle Safety Standard (F/CMVSS) 105, "Hydraulic Service Brake - Normal, Emergency, and Park Braking Performance". These vehicles may have been built with a kinked brake booster vacuum supply hose. A vehicle with a sufficiently kinked brake vacuum hose does not comply with certain stopping distance requirements related to multiple brake applications of F/CMVSS 105. If a vehicle required minimal stopping distance under these brake application conditions, a vehicle crash could occur.

**What Will Be Done:** Your dealer will reroute the brake booster vacuum supply hose. This service will be performed for you at no charge.

**How Long Will The Repair Take?** The length of time required to perform this service correction is approximately 15 minutes. Additional time may be required to schedule and process your vehicle. If your dealer has a large number of vehicles awaiting service, this additional time may be significant. Please ask your dealer if you wish to know how much additional time will be needed to schedule, process and repair your vehicle.

**Contacting Your Dealer:** Please contact your Chevrolet/GMC dealer as soon as possible to arrange a service date. Instructions for making this correction have been sent to your dealer. Your Chevrolet/GMC dealer is best equipped to provide services to correct your vehicle as promptly as possible. Should your dealer be unable to schedule a service date within a reasonable time, you should contact the appropriate Customer Assistance Center at the listed number below:

Division	Number	Deaf, Hearing Impaired or Speech Impaired *
Chevrolet	1-800-222-1020	1-800-833-2438
GMC	1-800-462-8782	1-800-462-8583

\* Utilizes Telecommunication Devices for the Deaf/Text Telephones (TDD/TTY)

If, after contacting the appropriate Customer Assistance Center, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National

Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-347-4238.

**Customer Reply Card:** The attached customer reply card identifies your vehicle. Presentation of this card to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the attached and mailing it in the postage paid envelope.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

**Chevrolet/Pontiac-GMC Division  
General Motors Corporation**

**Enclosure**